

NOTICE

Tenant Resource Center Termination and Grievance Procedures and Equal Opportunity Statement

There are no eligibility requirements for those seeking information and referral services from the Tenant Resource Center. Eviction mediation and general mediation services are limited to tenants and landlords within Dane County. All services are provided on a “first-come, first-served” basis, with no waiting lists. If a client is dissatisfied with the services they receive, s/he may make a complaint to the supervisor(s) of the person providing the direct service. If the client is dissatisfied with the response received, s/he may make a complaint to the Board of Directors. All services are “self-terminating” as determined by the client.

TRC provides all services to all eligible clients as requested, without regard to sex, age, race, color, religion, arrest record, marital status, familial status, the fact that you are a student, national origin or ancestry, physical appearance, handicap/disability, domestic partners, sexual orientation, conviction record, political beliefs, source of income, less than honorable discharge from the military, or refusal to disclose Social Security Number.